

Essex^{PIANO}

DESIGNED BY STEINWAY & SONS

LIMITED TEN YEAR WARRANTY

STEINWAY, INC. hereby warrants Essex Piano Model _____ Serial No. _____ to be free from defects in material and workmanship for a period of ten (10) years from the date of the original purchase from an authorized Essex dealer. The original consumer purchase must be from an authorized Essex dealer for the piano to be covered under this warranty. This warranty is given only to the original purchaser.

It is your responsibility to immediately contact your Essex dealer or Steinway & Sons at 37-11 19th Avenue, Long Island City, New York 11105 upon discovery of a potential defect in materials or workmanship.

If, after an authorized inspection, Steinway & Sons determines that a defect in materials or workmanship exists, Steinway & Sons or an authorized dealer will repair the piano without charge for parts or labor. In the event Steinway & Sons determines the piano cannot be repaired, Steinway & Sons will replace the defective piano with an identical piano or one which is reasonably equivalent. Your sole remedy shall be the repair or replacement of your piano.

Warranty service is limited to the fifty United States and the District of Columbia, and Canada, unless otherwise authorized in writing by Steinway & Sons.

This warranty does not apply to pianos whose serial number has been removed, defaced or altered, which are not properly maintained, which are exposed to extremes in relative humidity or temperature, or which are neglected, abused, or modified. Normal maintenance work such as tuning, voicing, and regulation, as well as, the results of normal wear are not covered by this warranty.

THIS WARRANTY IS THE ONLY EXPRESS WARRANTY STEINWAY, INC. MAKES AND IS IN LIEU OF AND EXCLUDES ALL OTHER EXPRESS WARRANTIES. FURTHER, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD. UNDER NO CIRCUMSTANCES SHALL STEINWAY, INC. BE LIABLE FOR ANY LOSS OR DAMAGE, WHETHER DIRECT, INCIDENTAL OR CONSEQUENTIAL ARISING OUT OF THE USE OR INABILITY TO USE THIS PIANO.

Some states (in the United States) do not allow the exclusion or limitation of incidental or consequential damages and some states do not allow limitations on how long an implied warranty lasts, therefore the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights. You may have other rights which vary from state to state.

Proof of purchase and evidence of the original delivery date will be required to determine eligibility for warranty service.

STEINWAY, INC.

STEINWAY & SONS
37-11 NINETEENTH AVENUE,
LONG ISLAND CITY, NY 11105
718-721-7711

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